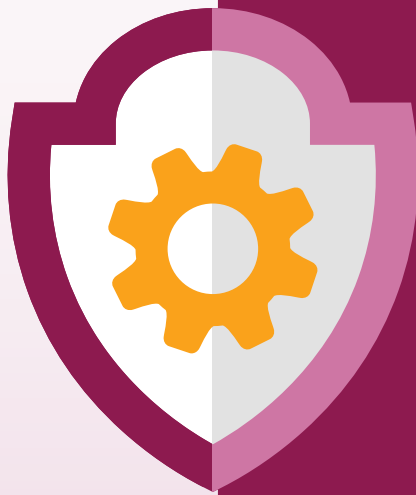




THE LIMES COLLEGE

**TRANSFORMING
SAFEGUARDING
& INTER-AGENCY
COLLABORATION
WITH CPOMS ENGAGE**

The Limes College is an Alternative Provision offering education for children from **Reception through Year 11**. Working with up to 300 **of the most vulnerable students in Sutton throughout the school year**, we provide bespoke packages of learning, including a trauma informed curriculum offer, part time vocational placements, respite intervention and offsite placements with external providers.

With a staff team of **around 80**, safeguarding is at the heart of everything the college does. Many students arrive having faced significant challenges in mainstream education, and the school combines **academic provision with heavy pastoral support, family engagement, and outreach work** to help each young person succeed.

THE CHALLENGE

Before Engage, The Limes College relied **heavily on email** to share safeguarding information with offsite providers.

This created serious obstacles:

- **Long, confusing email trails** for each pupil, which were difficult to manage and search.
- **No single point of truth**—safeguarding data was scattered across multiple inboxes.
- **Delays in action**—time was wasted tracking down relevant details.
- **Limited accountability**—staff at other settings could not directly update a CPOMS record, leaving gaps in the information.

“Safeguarding is our bread and butter. Engage has given us a bridge to offsite providers so we can protect vulnerable young people in real time, wherever they are.”

Ross Thompson
Strategic Safeguarding Manager
The Limes College

Safeguarding responsibilities are intense and constant:

- A safeguarding duty team operates daily, led by Ross (Strategic Safeguarding Manager) and supported by four Safeguarding Leads.
- Concerns are logged immediately in CPOMS, with staff receiving phone alerts for urgent issues.
- On average, the school processes 100–150 safeguarding concerns per day, each often requiring multiple actions.

This volume makes accurate, timely, and efficient information-sharing critical.

Before Engage, managing safeguarding offsite meant wading through endless email trails. It was slower, harder to organise, and made it harder to act quickly.

Ross Thompson
Strategic Safeguarding Manager
The Limes College

HOW CPOMS HELPED

Engage was introduced at exactly the right time, addressing challenges that no other system could:

- **Real-time updates:** Safeguarding information from offsite providers now feeds directly into CPOMS, giving staff instant visibility and enabling faster interventions.
- **Share Contracts:** Agreements define who can see what data, for how long, and for what purpose—ensuring GDPR compliance and accountability.
- **Seamless collaboration:** Offsite providers can now contribute directly, rather than relying on emails passed back and forth.
- **Dual-registered students:** Engage provides the clarity and oversight that email could not, helping track safeguarding for pupils attending more than one provision.



Engage gave us a GDPR-compliant, real-time system. As soon as a concern is logged, we can act—even if the young person isn't physically on site.

Ross Thompson
Strategic Safeguarding Manager
The Limes College



IMPLEMENTATION

1

CPOMS worked directly with Ross & the DSL team to configure the system

2

DSLs were trained first, followed by staff at partner offsite provisions

3

Minimal IT setup was required, & staff adopted quickly

Because CPOMS was already well-embedded for on-site safeguarding, the transition felt natural and seamless. The main change was simply seeing more alerts for students' safeguarding updates, ensuring no concern went unnoticed.

"The rollout was simple. DSLs and providers were trained, and staff just saw more alerts—Engage slotted straight into our existing safeguarding culture."

Ross Thompson
Strategic Safeguarding Manager
The Limes College

THE RESULTS

Since adopting Engage, The Limes College has seen clear improvements in how it manages safeguarding and inter-agency collaboration:

- 1** **EFFICIENCY**
Safeguarding records are now shared instantly across settings, reducing reliance on slow, fragmented email trails.
- 2** **TIMELINESS**
Staff can act immediately on new concerns, improving outcomes for vulnerable young people.
- 3** **TRANSPARENCY**
Share Contracts ensure accountability over who has access to information and why.
- 4** **CONSISTENCY**
Offsite providers contribute to the same safeguarding record as on-site staff, creating one complete picture for each student.
- 5** **CONFIDENCE**
During safeguarding duty, DSLs have all the information they need at their fingertips to manage high volumes of daily concerns.

Feedback from both staff and external providers has been highly positive:

- Staff value the **speed and clarity** compared to previous email systems.
- DSLs appreciate having a **single, searchable record** for each student.
- Offsite providers report that Engage makes it **much easier to share** safeguarding updates, especially for dual-registered students.



“Without Engage, we’d still be stuck in endless email trails. With it, we can act in real time to protect young people more effectively.”

Ross Thompson
Strategic Safeguarding Manager
The Limes College



For more information on how CPOMS software can help your setting enhance safeguarding processes and information sharing capabilities, request a personalised demonstration.

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