



ST GEORGE'S INTERNATIONAL
SCHOOL, LUXEMBOURG

**Transforming
Safeguarding and
Student Wellbeing with
CPOMS StudentSafe**

ABOUT ST GEORGE'S INTERNATIONAL SCHOOL

St George's International School is a non-denominational, co-educational day school serving pupils aged three to eighteen. Operating as a not-for-profit trust in the district of Hamm, just three kilometres from Luxembourg City, the school comprises both primary and secondary phases, including Early Years and Sixth Form.

With 866 students and 309 staff, St George's is truly international in outlook and composition. Its safeguarding needs reflect this diversity: the school must manage concerns across multiple languages, ensure consistency across phases, and maintain clear communication among a large, multicultural team.

"With such a large and diverse community, we needed a centralised system that brings everyone together and ensures every child's welfare is monitored seamlessly."

Claire Simmonds, Head Teacher

"Safeguarding is everyone's responsibility, and we needed a system that matched the complexity of our community. CPOMS gives us the structure, security, and confidence to act quickly and consistently."

Fiona Ramage, School Nurse

THE CHALLENGE

Before adopting CPOMS StudentSafe in 2020, St George's managed safeguarding entirely on paper. Staff relied on physical referral forms, handwritten notes, and manual filing systems. This approach created significant challenges:

- Documentation was often inconsistent.
- Communication between teams could be delayed.
- Vital information was sometimes siloed or misplaced.

Without a centralised system, it was difficult to build a complete picture of a child's situation or identify emerging patterns. This made coordinated intervention more challenging and increased the risk of gaps in oversight. The safeguarding team recognised that to maintain high standards and respond effectively, they needed a digital platform that would streamline reporting and enhance visibility across the school.



“Our old system made it difficult to see the whole picture. We needed a platform that brought everything together in real time.”

Fiona Ramage, School Nurse

HOW CPOMS HELPED

The decision to move to CPOMS StudentSafe came from a clear desire to modernise safeguarding practice and embed a more proactive approach. Having previously used CPOMS in a UK school, Fiona Ramage had witnessed first-hand the transformative impact it can have. The system's ability to capture incidents quickly, generate immediate alerts, and maintain a clear audit trail made it the ideal solution for St George's.

The leadership team valued CPOMS' strong reputation, secure digital infrastructure, and detailed reporting capabilities. With the platform's analytics tools, staff can now identify trends and risk factors, allowing for more strategic planning and targeted support. Equally important was the accessibility of CPOMS: with mobile and remote access, staff can record concerns immediately, ensuring no delay in sharing crucial information.

“Having used CPOMS before, I knew the difference it makes. It transforms safeguarding — from reactive to proactive.” — Fiona Ramage, School Nurse

IMPLEMENTATION & DELIVERY

The implementation of CPOMS StudentSafe was smooth, structured, and fully supported. Working closely with the CPOMS team, St George's integrated the platform with its existing iSAMS system, ensuring seamless alignment with existing workflows. A dedicated onboarding specialist guided the school through setup, configuration, and initial training, while further online sessions helped ensure every staff member felt confident and equipped to use the system effectively.

Training focused on embedding CPOMS into daily routines, showing staff how to log incidents, respond to alerts, and track actions taken. The clarity and user-friendly interface meant the platform was quickly adopted, becoming a central part of the school's safeguarding culture.

"The support from CPOMS was exceptional. From setup to ongoing training, we felt fully guided every step of the way." — Claire Simmonds, Head Teacher at St George's International School, Luxembourg

THE RESULTS

1

Since implementing CPOMS StudentSafe, St George's has seen a transformation in how safeguarding is managed. The system now underpins all aspects of student welfare, from safeguarding and pastoral care to special educational needs and medical support. What was once a reactive process has become a proactive, data-informed approach.

2

Concerns are logged in minutes rather than hours, allowing staff to act swiftly. Automatic alerts ensure designated leads are informed immediately, and the clear audit trail provides full accountability. Leadership teams report greater confidence in compliance, particularly during inspections, with evidence readily available at the click of a button.

3

Most importantly, the school has seen a positive impact on outcomes for students. Early identification of concerns and stronger collaboration between staff have led to faster, more effective interventions. Staff feedback has been overwhelmingly positive, praising CPOMS for its simplicity, reliability, and ability to bring clarity to complex safeguarding work.

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We no longer use CPOMS just reactively — it now underpins our proactive approach to student welfare. It's made safeguarding stronger, faster, and more connected.

Fiona Ramage, School Nurse

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For St George's International School, CPOMS StudentSafe has revolutionised safeguarding and wellbeing. By replacing paper-based processes with a secure, centralised platform, the school has gained consistency, efficiency, and confidence.

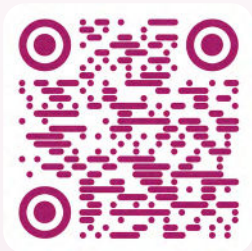
Every concern is now captured, shared, and acted upon in real time. Staff have the tools they need to respond effectively, leadership has full oversight, and students benefit from a safer, more responsive environment.

Safeguarding at St George's is now more than a compliance requirement — it is a proactive, collaborative, and data-driven culture, with CPOMS StudentSafe at its core.



“CPOMS has become an essential part of how we care for our students. It gives us peace of mind, clarity, and the confidence that nothing is ever missed.”

Fiona Ramage, School Nurse



For more information on how CPOMS software can help your setting enhance safeguarding processes and information sharing capabilities, request a personalised demonstration.

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