



OneSchool Global

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## **How OneSchool Global Aligned 123 Campuses With Consistent Safeguarding Practices and Systems**

## ABOUT ONESCHOOL GLOBAL

**OneSchool Global is an international network of all-through schools serving students aged 7 to 18 across 20 countries, united by a commitment to consistent safeguarding excellence.**

With approximately 8,000 students and 2,000 staff across 123 campuses, OneSchool Global operates within a diverse range of legal, cultural, and regulatory safeguarding environments. Tracy Greer, Regional Director of Safeguarding, oversees safeguarding strategy across the organisation's footprint in the United Kingdom.

The organisation's mission is clear: to provide the safest possible learning environment for every student, regardless of geography. As the network expanded, leadership recognised that safeguarding systems varied significantly between regions. Paper files, email chains and spreadsheets limited oversight and consistency. While some UK campuses were already using CPOMS StudentSafe, a broader adoption was needed to help ensure consistent safeguarding practices met and exceeded statutory expectations in every jurisdiction.

## THE CHALLENGE

Operating across multiple regulatory frameworks created complexity in safeguarding governance. For instance, some schools maintained forms with multiple systems, while others relied solely on paper forms. As a global organisation, OneSchool required a more streamlined and consistent approach to safeguarding oversight. With multiple regions and large volumes of information, gaining a clear, centralised view of trends and activity was becoming complex.

Key challenges included:

- A need for a scalable approach to safeguarding across a global organisation
- Limited visibility of safeguarding activity at both local and central levels
- Varying, but compliant, processes for safeguarding recording and management
- Access to clear, comprehensive insights to inform leadership decisions
- Keeping safeguarding practices current with organisational growth

“Without a shared platform, it was extremely difficult for our campus teams to see the full picture,” Greer explains. “We could not easily identify emerging patterns or evaluate the impact of training across regions.”

Manual systems restricted proactive oversight. Leadership lacked real-time, reliable data to inform governance discussions or detect patterns such as under-reporting. Safeguarding culture varied depending on local legislative maturity and training expectations.

“We understood that technology alone would not fix culture,” Greer adds. “But we needed a system that could support training, reinforce expectations and provide measurable assurance.”

Aside from these challenges, regional directors of safeguarding needed to implement highly consistent and robust processes across multiple sites and a dispersed workforce.



## HOW CPOMS HELPED

Rolling out CPOMS StudentSafe across 123 campuses in 20 countries demanded far more than a system deployment. A phased approach was essential — aligning different safeguarding practices, navigating varying legal requirements across jurisdictions, and building staff confidence at every level. Training and cultural alignment were as central to the rollout as the technology itself, with consistency the goal and regional flexibility a practical necessity.

Regional safeguarding directors, each responsible for overseeing multiple campuses within their area, played a critical role with CPOMS' implementation team conducting training and coordinating rollout activity on the ground.

Separate regional instances were configured to help ensure compliance with local data protection laws. CPOMS helped ensure that de-identified data (extracted without any personal identifiers such as names or dates of birth) was fed into Power BI dashboards, enabling regional teams to analyse safeguarding trends across the entire network. Teams can review types of concerns raised, reporting volumes, and the timelines between a concern being logged and action taken.

### **CPOMS delivered:**

- Standardised safeguarding categories and sub-categories across 20 countries
- A shared safeguarding language and framework across 123 campuses
- Phased rollout with local coordination
- Ongoing regional auditing, trend identification, and targeted coaching
- Immediate notifications to key safeguarding leads
- Remote auditing capability for regional teams
- Secure, time-stamped case management
- Integration of safeguarding guidance via the CPOMS Library

“CPOMS gave us, for the first time, comparable data across campuses,” says Greer. “It allowed us to base decisions on clear safeguarding intelligence.”

Regardless of location, Campus Principals and Designated Safeguarding Leads now operate within a consistent framework. Regional safeguarding teams can monitor case quality, identify gaps and provide targeted coaching.

Staff report that the system is intuitive and easy to use, reinforcing professional dialogue rather than replacing it. Increased clarity around low-level concerns has led to earlier intervention and stronger professional curiosity.

# THE RESULTS

**The transformation has been significant. OneSchool Global now operates with consistent safeguarding processes across 123 campuses in 20 countries.**

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## REPORTING

Reporting has increased, particularly for low-level concerns, demonstrating improved staff confidence and awareness.

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## GOVERNANCE

Governance discussions are now data informed. Monthly safeguarding reviews analyse timeframes, trends, and emerging risks. Leaders at any school now consistently identify attendance patterns linked to wellbeing concerns and intervene earlier. The ongoing role of the regional safeguarding teams focuses on active quality assurance: auditing cases, identifying emerging trends, and providing specific coaching where needed.

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## COMPLIANCE

The organisation can now demonstrate to regulators and internal auditors how concerns are recorded, actions are taken, and outcomes are reviewed. In regions with limited statutory frameworks, safeguarding practice is recognised as sector leading. In highly regulated environments, the school can evidence practice that exceeds compliance.

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## ALIGNMENT

Most importantly, the outcome aligns directly with OneSchool Global's mission. Safeguarding is no longer dependent on geography. It is embedded within a shared global culture, supported by consistent systems, informed by data and strengthened by accountability.



**CPOMS is the glue that connects our safeguarding training, governance and daily practice. It gives us transparency, accountability and the confidence that every concern is managed to the highest standard.**

**Tracy Greer, Regional Director of Safeguarding**

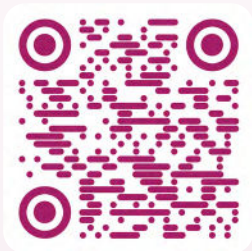


Through CPOMS StudentSafe, OneSchool Global has moved from fragmented record-keeping to proactive, intelligence-led safeguarding leadership, ensuring that every student, in every country, benefits from the same rigorous standard of care.



**“CPOMS has become the single source of truth for safeguarding across our global organisation, allowing us to move from reactive case management to proactive safeguarding leadership.”**

**Tracy Greer, Regional Director of Safeguarding**



For more information on how CPOMS software can help your setting enhance safeguarding processes and information sharing capabilities, request a personalised demonstration.

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