CPOMS

Cleddau Reach & Spittal VC Primary

Two Rural Primary Schools Unified Fragmented Safeguarding Records to Improve Oversight Through StudentSafe

ABOUT CLEDDAU REACH & SPITTAL

Cleddau Reach and Spittal are two village primary schools in rural Pembrokeshire, Wales. Spittal VC Primary has approximately 110 pupils and over 25 staff at a given time. Cleddau Reach VC Primary has over double the number of students and staff with around 250 pupils at 30 to 35 staff.

The schools serve a broad catchment area of villages and towns, with children arriving on foot, by bike, and by bus. The picturesque setting is largely affluent, but safeguarding concerns still arise, particularly around online behaviour as pupils increasingly use phones and social media.

"CPOMS has transformed our safeguarding practice. It's consistent, efficient, and gives staff the confidence to act. Agencies regularly comment on the quality of our evidence, it's become a model of good practice."

Rhys Buckley // Executive Head Teacher

THE CHALLENGE

When leadership joined in 2021, safeguarding records were inconsistent and fragmented. Files were stored in locked cabinets, while digital notes were scattered across OneDrive or memory sticks. It was difficult to build a complete picture of a child's circumstances, leaving gaps in communication and oversight.

In one case, a family presented multiple signs of neglect, but records were dotted across systems. Once CPOMS was implemented, staff were able to consolidate evidence into a clear, chronological record that strengthened a referral and supported the child effectively.

"Things slipped through the gaps because information was stored in different places. In safeguarding, you simply cannot allow that."

Rhys Buckley
Executive Head Teacher

HOW CPOMS HELPED

Simplicity, usability, and trust were the driving factors in the decision to make the switch to CPOMS StudentSafe.

The leadership team had used CPOMS previously and knew it would provide the consistency, security, and ease of use they needed. Unlike previous systems that were disconnected and clunky to use, staff buy-in with CPOMS has been strong and new members are onboarded quickly and easily.

Online tutorials and guides made setup straightforward, and an INSET training day introduced the whole staff team to the system. Support from CPOMS was prompt and effective, even when the council changed their MIS and syncing adjustments were required.

THE RESULTS

The impact of CPOMS StudentSafe has been significant across both schools:

1 CONSISTENCY
Whether a child has one concern a term or five in a week, every incident is logged in the same way. Agencies have praised the schools for their thorough evidence and strong safeguarding practice.

2 EFFICIENCY
Staff no longer hesitate over whether or how to report. They log concerns directly, knowing CPOMS will notify the right people. This has saved significant time and streamlined decision-making.

3 CONFIDENCE IN REFERRALS
Chronological evidence builds a clear picture for external agencies, increasing confidence that referrals are supported by robust documentation.

4 COMPLIANCE
CPOMS ensures safeguarding information is accurate, secure, and audit-ready at all times.

> Other systems the council suggested were clunky and staff dreaded using them. CPOMS is the opposite—staff can log in from their phones, even kitchen staff can use it. It's user-friendly, effective, and gives a complete picture.
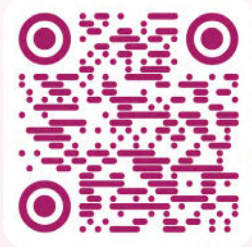>
> **Rhys Buckley**
> **Executive Head Teacher**

For Cleddau Reach and Spittal Primary Schools, CPOMS StudentSafe has provided the consistency and clarity essential for safeguarding. By unifying records, streamlining processes, and empowering staff, CPOMS has transformed safeguarding practice, giving staff the tools they need to protect every child.

"Staff love it. It saves time, it's clear, and everyone knows what to do. It has quickly become part of our culture."

Rhys Buckley // Executive Head Teacher

For more information on how CPOMS software can help your setting enhance safeguarding processes and information sharing capabilities, request a personalised demonstration.

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